

INFORMATION SECURITY POLICY

Approved by BoD: November 2022

Policy Review Date: November 2024

Introduction

The purpose of this policy is to outline how we store data on computer systems throughout the academy, who has access to this data and how we ensure the security & reliability of this data and the systems it is stored on.

Who has access to personal data stored on the computer system

All users who access a computer throughout the academy must sign the acceptable usage policy (AUP), this details what the computer systems may and may not be used for and explains what steps need to be completed to ensure the safety and privacy of all users throughout the academy is upheld. A copy of the AUP is also displayed for all users before they login to ensure they are fully aware of their roles & responsibilities. All activity is monitored for safeguarding purposes and to ensure compliance of academy policies.

What information do we store on the computer system and where is it stored

Please find below a summary list of the some of the information we hold on the computer systems throughout the academy, the reasons why and where this data is stored:

Type of information:	Reasons:	Storage location:
CCTV	CCTV is used throughout the	Network Video Recorders
	academy for the purposes	
	of crime prevention and	Servers
	safeguarding. Footage is	
	stored on hardware based	Portable Backup Hard Drives
	video recorders and is held	(Encrypted)
	between 2 – 4 weeks	
	(depending on area). In the	
	event of an incident	
	occurring, footage will be	
	extracted and stored on a	
	file server to ensure it is not	
	overwritten, footage would	
	then be removed once any	
	investigation has finished.	
	CCTV is only accessible to	
	Site Staff and the ICT	
	Support Team.	
Classroom Monitoring	Screenshots may be	eSafe
Software	automatically taken of users	LanSchool
	computer activity when	
	suspicious activity is	
	detected, this is in	
	accordance with	
	safeguarding requirements	
	including the PREVENT	
	strategy.	

Internet Browsing Activity	All internet activity	Sophos XG Web Filtering
	conducted by users onsite is	System
	logged for the purpose of	3,555
	providing a safe and filtered	Stored in secure datacentre
	connection and to identify	Stored in Secure datacentre
	any safeguarding concerns	
	and to ensure we are	
	compliant with the	
	PREVENT strategy. The data	
	logged will include websites	
	visited, search terms	
	entered, IP address of	
	device and username of the	
	person browsing the	
	internet.	
Letting details including	This is required to enable	PS Financials
contact details	the co-ordination of lettings	P3 Fillalicials
contact details	and to contact in the event	Danar files stared in filing
	of cancellation and for the	Paper files stored in filing cabinets
		Cabinets
	purposes of providing invoices for services	Backed up and stored offsite
		Backed up and stored offsite
Dhotographs	rendered.	by PS Financials. Advertisements
Photographs	Photographs of students, staff or members of the	
		Displays throughout the
	public may be taken for the	academy
	purpose of evidence of	Prospectus & publications
	activities conducted	Servers
	throughout the academy,	Social media platforms
	photographs will only be	Website
	kept for those who explicitly	
	consent to the use of their	
	photographs.	

Pupil & parent contact details, date of birth, gender, medical information (including medical practice), dietary needs, SEN details, disabilities, mode of transport, free school meal eligibility, ethnicity, nationality, first language, country of birth, religion, in care, achievement & behavior incidents, assessment data, previous test results items of consent (e.g. photo permission)	This information is collected to ensure students are placed in the correct teaching groups based on their ability, staff are made aware of medical conditions to ensure students are looked after whilst in our care and that we have adequate contact details to contact an appropriate adult in the event of issues and to discuss attendance, achievement, behavior, progress and other matters relating directly to students education.	MIS system (SIMS) Examination Software Paper files based in locked filing cabinets Backed up nightly to server in datacentre and offsite NAS and encrypted portable hard drives held in fire proof safe on a regular basis.
Staff contact details, date of birth, gender, next of kin, absences, ethnicity, religion, national insurance number, bank account details, qualifications, proof of ID and consent information	This information is collected to enable the academy to keep a record of staff employed, contact staff or next of kin if and when required and payment information to enable payment of salaries. Proof of ID is required for safeguarding purposes.	MIS System (SIMS) Payroll System Paper files based in locked filing cabinets Backed up nightly to server in datacentre and offsite NAS and encrypted portable hard drives held in fire proof safe on a regular basis.
Supplier details (contact details and bank account information)	This is required for the processing of orders and to enable payments to be made to suppliers.	PS Financials Paper files stored in filing cabinets Backed up and stored offsite by PS Financials.

Security steps taken to ensure data is kept secure

The following steps are taken to ensure all data held on computer systems is stored safely to prevent data losses:

- Storage areas have strict permissions to ensure information is only made available to those who require it
- Software holding personal data is secured with credentials and no users share details to allow for accountability, staff only have access to areas
- All staff laptops are encrypted to ensure only authorised users have access to the information stored within
- Remote access to systems is provided only to approved members of staff
- All portable storage devices used by staff to transfer data are encrypted
- Server locations are behind locked doors with limited staff having access, all sensitive data is stored in a central datacentre controlled by access control, CCTV and limited access
- Email encryption is configured for transmitting personal data over the internet
- Regular backups are taken and stored offsite or in fireproof locations for business continuity

Destruction/disposal of data

All data stored electronically is securely disposed of when no longer required and retention periods have been reached. All data is irretrievably destroyed by the use of advanced wipe procedures to Infosec Level 5 Standard, and where this is not possible, is destroyed physically so as to render any data thereon irretrievable, and where applicable in accordance with EN 15713:2009, certificates of data destruction are available to be viewed as evidence.

Contact us

If you have any questions, concerns or would like more information about anything mentioned in this document, please contact our **data protection officer**:

YourlG Data Protection Officer Service Dudley MBC, 3-5 St James's Road, Dudley, DY1 1HZ